

Hanging on the telephone

Answers

LINKS TO:

Stage 2, Module 9

Learning Object 2: Can I go to both?

Exercise 1

1.1 Comment on the appropriateness of the language used in the telephone conversation.

Sample answer:

Considering that Anna is telephoning a teacher at home, outside school hours, the register she has used in her conversation with both Pak Harsono and his daughter is inappropriate. Anna should be using a formal and respectful register, and should be apologetic that she is disturbing

her teacher at home. Instead she comes across as being pushy, abrupt and a little too casual in her choice of words. It is not surprising that she has annoyed both Pak Harsono and his daughter by her casual and disrespectful demeanour.

1.2 Rewrite this telephone conversation using more appropriate language.

Sample answer:



Halo

Halo. Selamat sore.
Apakah ini rumah
Bapak Harsono?



Ya, betul.

Apakah saya boleh
berbicara dengan
Bapak Harsono?



Dengan siapa saya bicara?

Saya Anna Smart,
murid dari Australia.
Saya bermain
hockey di SMP
Harapan Bangsa.



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Tunggu sebentar,
ya Anna?



Terima kasih.



Halo, ini Pak Harsono.



Selamat sore, Pak Harsono.
Maaf mengganggu. Ini Anna
Smart, murid dari Australia.



Oh tidak apa-apa,
Anna. Ada perlu apa?



Saya ingin tanya tentang
Acara Traktir besok malam.
Jam berapa acaranya mulai
dan jam berapa selesai?



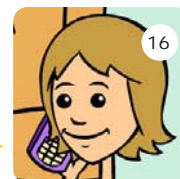
Acaranya mulai jam 5.30
setelah latihan hockey dan
selesai jam 6.30. Apakah
Anna akan datang?



Tentu saja saya akan
datang. Terima kasih banyak
atas informasinya, Pak.



Baiklah. Sampai
jumpa besok, Anna.



Sampai jumpa, Pak.

Exercise 2

Anna asks if she may leave a message for Pak Harsono, which his daughter agrees to pass on. Write the new conversation in the spaces provided.

Sample answer:



Halo.

Selamat sore. Apakah ini rumah Bapak Harsono?



Ya, betul.

Apakah saya boleh berbicara dengan Bapak Harsono?



Saya bicara dengan siapa?

Saya Anna Smart, murid dari Australia. Saya bermain hockey di SMP Harapan Bangsa.



Maaf, Anna. Bapak sedang pergi. Ada yang bisa saya bantu?

Boleh saya titip pesan?



Ya, boleh.

Tolong katakan kepada Pak Harsono bahwa Anna Smart ingin tahu jam berapa Acara Traktir mulai dan selesai.



Baiklah, Anna.
Nanti saya sampaikan pesannya.

Terima kasih banyak.



Kembali.